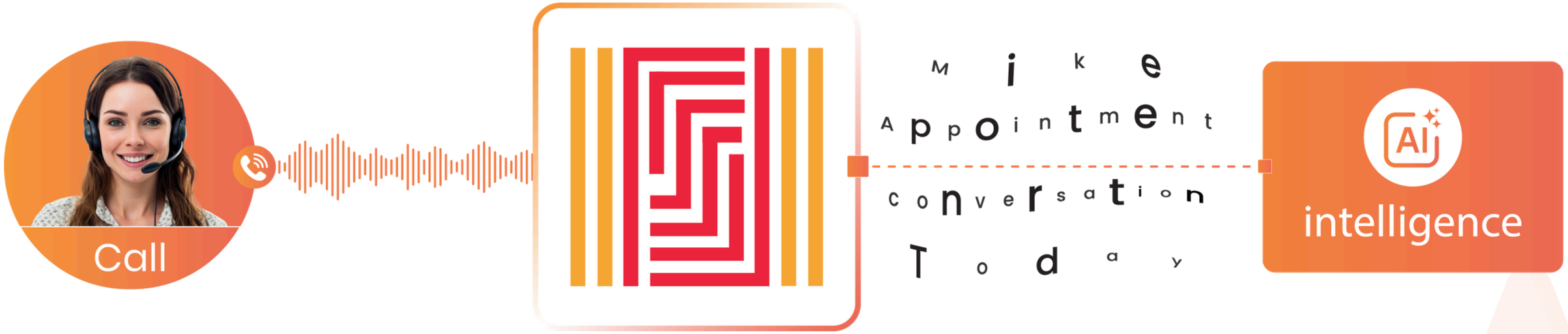
www.verbix.ai

Verbix
AUTOMATE ANALYSIS

Transform Every Customer Conversation Into Revenue, Compliance & Customer Intelligence

AI Call Analytics | Voice AI | Quality Assurance | Conversational Intelligence



Analyze 100% of customer interactions, not just random samples

The Problem Most Businesses Face

Are Your Customer Conversations Working For You?

Most organizations struggle with



Most organizations struggle with



Missed sales opportunities



Inconsistent agent performance



Compliance risks



Poor visibility into customer sentiment



Manual QA processes



Lack of actionable insights from calls

Yet every call contains valuable business intelligence.

The Result

- ✕ Lost Revenue
- ✕ Customer Churn
- ✕ Higher Operational Costs
- ✕ Compliance Exposure

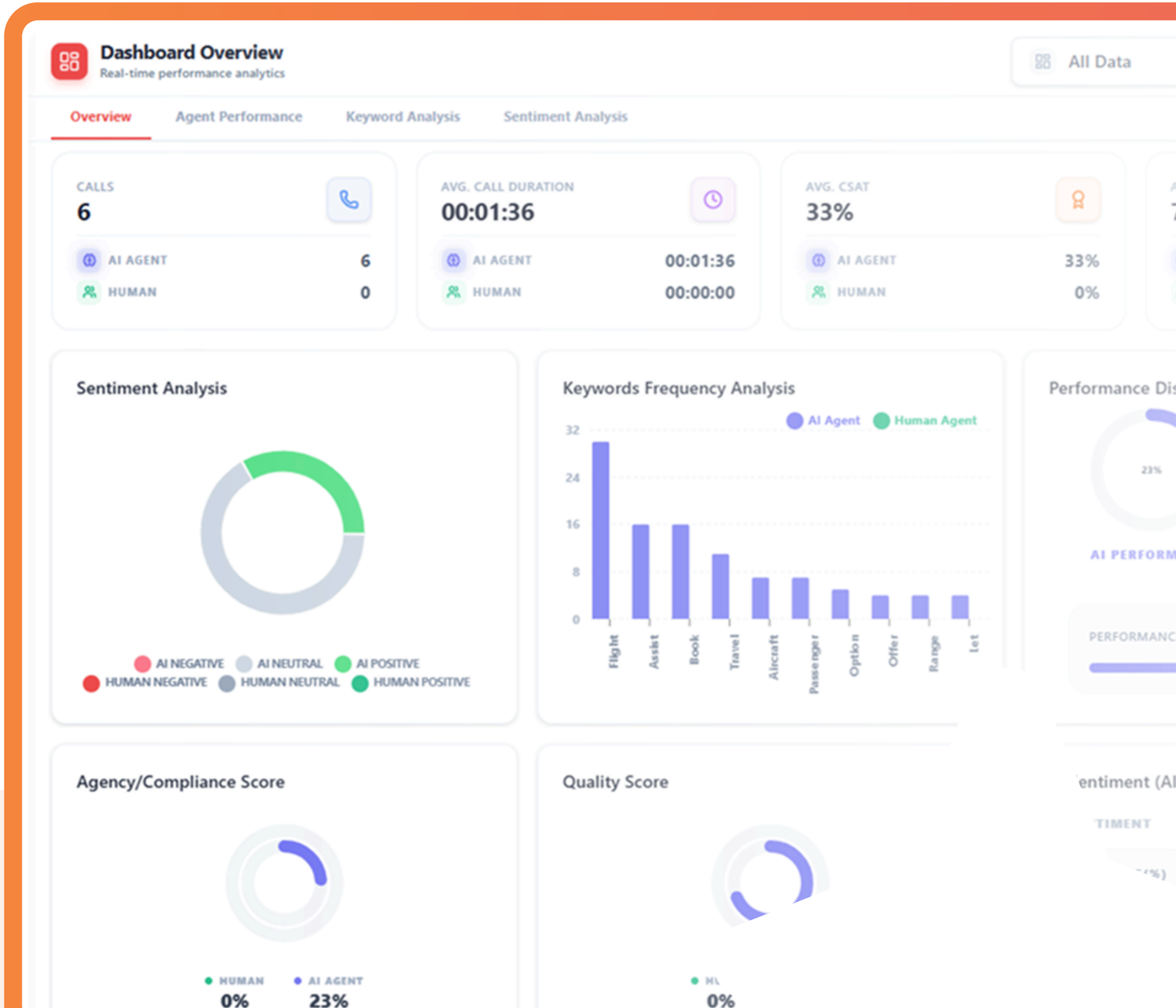
Why Verbix.ai

Turn Every Conversation Into Actionable Intelligence

Verbix.ai automatically captures, transcribes, analyzes, scores, and summarizes customer conversations using AI.

What You Gain

- 100% Call Visibility
- Customer Sentiment Tracking
- Agent Performance Monitoring
- Compliance Monitoring
- AI-Powered QA
- Smart Summaries
- Intent Recognition
- Business Intelligence Dashboards



AI Analytics Dashboard

Real-Time Performance Visibility



How Verbix.ai Works

Capture

Record inbound and outbound conversations.

Understand

AI transcription converts conversations into searchable text.

Analyze

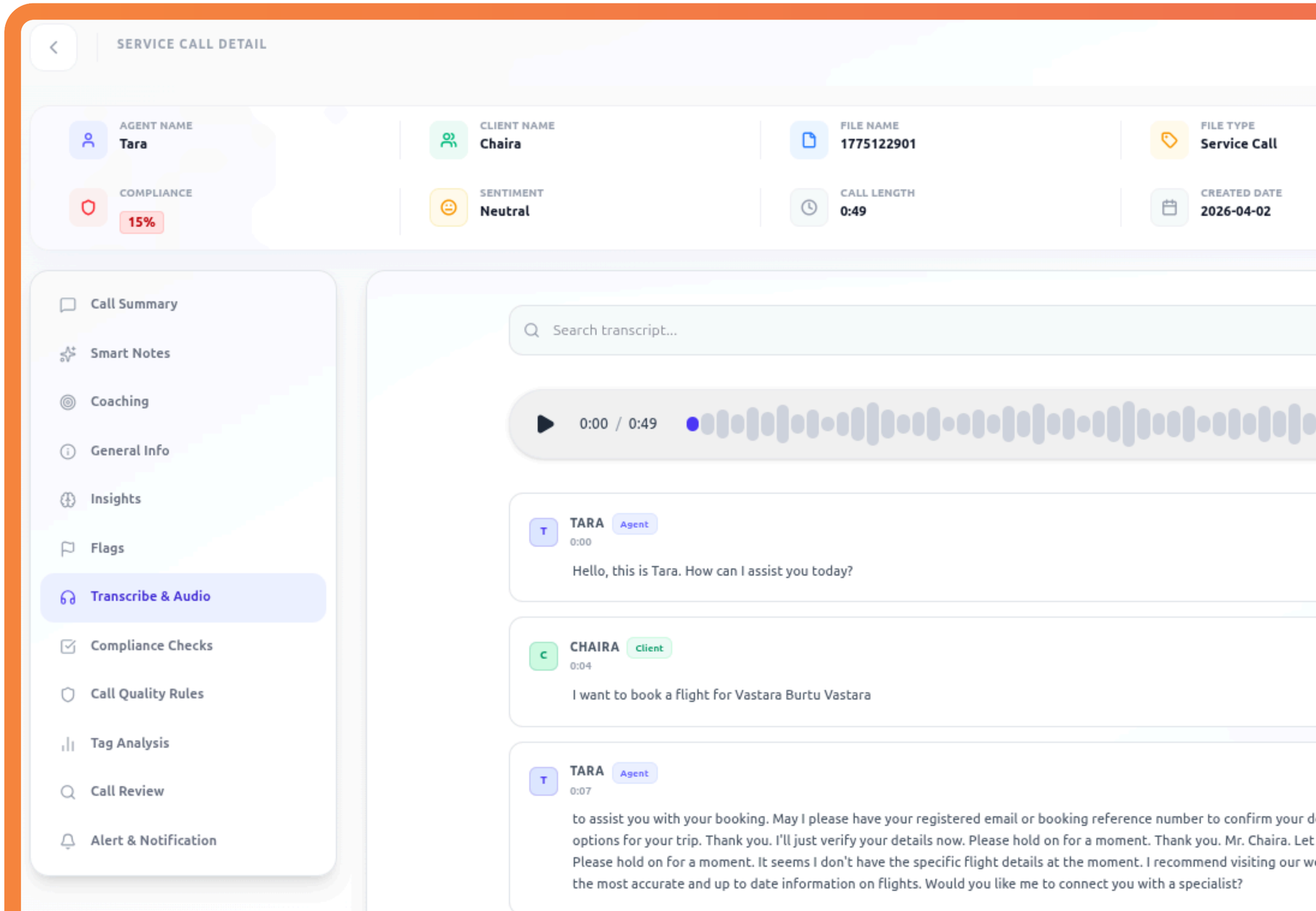
AI detects

- Sentiment
- Intent
- Compliance
- Keywords

Act

Receive

- Call summaries
- QA scores
- Coaching recommendations
- Alerts
- Business insights



Key Business Outcomes

Real Business Impact

Organizations using AI call analytics typically achieve improvements in

KPI	ImpactBusiness
Agent Productivity	Improved
Customer Satisfaction	Increased
QA Coverage	Up to 100%
Training Time	Reduced
Compliance Monitoring	Automated
Decision Speed	Faster

Verbix.ai helps managers move from guesswork to data-driven decisions.

Contact Centers & BPOs

Challenges

Manual QA | Agent inconsistency | High AHT | Compliance issues

Verbix.ai Solution

Automated QA Scoring | Agent Benchmarking | Real-Time Coaching

Compliance Monitoring | Compliance Monitoring

Benefits

- Automated QA Scoring
- Reduced QA Costs
- Faster Agent Ramp-Up
- Improved Operational Efficiency



Healthcare & Dental Organizations

Challenges

- Appointment conversion tracking
- Patient experience visibility
- Compliance requirements
- Front desk performance

Verbix.ai Solution

- Analyze Patient Calls
- Track Missed Appointment Opportunities
- Measure Staff Performance
- Monitor Compliance Conversations
- Front desk performance



Benefits

- Higher Appointment Conversion
- Better Patient Experience
- Improved Staff Accountability

Verbix.ai's compliance-focused architecture is particularly valuable in regulated environments.

Sales & Lead Generation Teams

Challenges

- Unknown reasons for lost deals
- Poor follow-up visibility
- Limited coaching opportunities

Verbix.ai Solution

- Buying Intent Detection
- Objection Analysis
- Competitor Mention Tracking
- Lead Qualification Insights
- Sales Coaching Intelligence

Benefits

- Higher Conversion Rates
- Better Follow-Ups
- Improved Sales Productivity



Financial Services, Insurance & Compliance-Driven Businesses

Challenges

- Regulatory compliance
- Audit readiness
- Disclosure monitoring
- Risk management

Verbix.ai Solution

- Compliance Alerts
- Policy Monitoring
- Structured Data Extraction
- Audit-Friendly Reporting
- Quality Assurance Automation

Benefits

- Reduced Risk
- Stronger Compliance
- Better Audit Readiness



Why Customers Choose **Verbix.ai**

More Than Call Recording

What Makes Verbix.ai Different?

- Analyze 100% of Calls
- AI-Powered QA & Coaching
- Intent & Sentiment Analysis
- Compliance Monitoring
- Smart Summaries
- Fast Deployment
- Flexible Integrations
- Enterprise-Grade Security

INTEGRATIONS, SECURITY & COMPLIANCE

Enterprise Ready. Built for Scale.

Verbix.ai seamlessly fits into your existing communication and customer engagement ecosystem.



AI & Analytics

- Business Intelligence Platforms
- Data Warehouses
- Custom Reporting Systems

Security You Can Trust

Data Protection



End-to-End Encryption



Secure Cloud Infrastructure



Data Access Controls



Audit Logs



User Permissions & Role Management

TRUSTED BY INDUSTRY LEADERS

Organizations That Trust Verbix.ai

Powering Smarter Customer Conversations Across Industries

Verbix.ai helps contact centers, healthcare providers, sales organizations, financial institutions, and enterprise teams unlock actionable intelligence from every customer interaction.

Trusted By

SAVECOM TELECOM

Netvill

GlobalVoip COMMUNICATIONS

Telesom The Reliable Choice

Healthcare Solutions

Industries Served

Contact Centers & BPOs



Healthcare & Dental Organizations



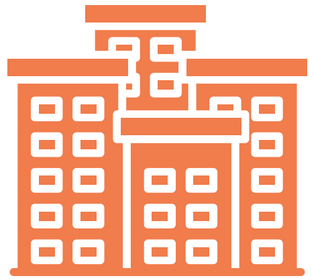
Insurance Providers



Education Institutions



Real Estate Companies



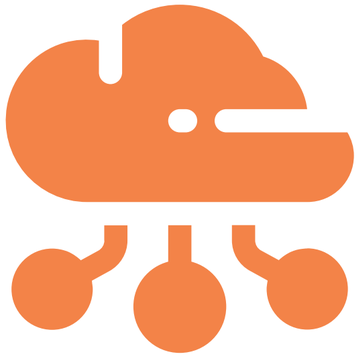
Financial Services



Retail & E-commerce



SaaS & Technology Companies



What Our Customers Say

"The AI-generated summaries and quality scoring have significantly reduced our manual review efforts while improving service quality."

Netvill

Ophir Reuveni, ceo at netvill ltd.

"Verbix.ai transformed how we monitor customer interactions. We now have visibility into every conversation and can coach agents with confidence."

Healthcare Solutions

Jordan Vickers, Healthcare Solutions Inc

"Verbix.ai helped us identify missed sales opportunities and improve conversion performance through conversation intelligence."

SAVECOM TELECOM

Simon Jalas, Co-Founder & CTO at Savecom Telecom

CONTACT US

Ready to Transform Customer Conversations Into Business Intelligence?

Schedule a personalized demo with our team and discover how Verbix.ai can improve customer experience, compliance, sales performance, and operational efficiency.

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